Protection for the Food Processing Industry
Integrated pest control for Food Processing
Effective protection of brands, products and production

Continuous exposure to pest threats

Every year pests cause enormous economic loss in the Food Processing industry. They contaminate raw materials and products in various ways including feces, webs or skin-shedding, causing costly product damage and disruption to the production process.

Pest infestation leads to loss of trust from Customers and Consumers, undermining your hard-earned reputation. It could also have serious impact on your business resulting in lost revenue, loss of Customers, claims for compensation and even prosecution, if non-compliance with applicable laws is proven.

Steadily increasing legal requirements, food specific hygiene certification and auditing standards continue to increase the requirements for expert pest control. With pest management systems often accounting for a significant proportion of an external audit score, any pest infestation is likely to have adverse impact on your overall rating.

Numerous incidents of food scares and animal diseases that make the news headlines have resulted in increased public awareness of food quality and safety. This puts even more pressure on manufacturers to achieve the most stringent standards.

Quality and audit standards

Our experts support you professionally in achieving and maintaining compliance with all current auditing standards or our own quality management system:

- GMP – Good Manufacturing Practice (FDA 21 CFR Part 110)
- Hazard Analysis & Critical Control Point (HACCP)
- Quality and Safety (QS)

Consequences of pest infestation

- Low audit score, putting your reputation at risk;
- Damage to brand and reputation, resulting in a loss of customer trust;
- Cost of damaged goods and raw materials, leading to production losses;
- Lost sales due to disrupted production;
- Cost of product recalls;
- Compensation claims;
- Prosecution for non-compliance with applicable laws.

Rentokil protects your brand and reputation.

Rentokil is the world’s largest commercial pest control company.

Rentokil Provides global technical expertise.
What You Need to Know

**Full Service Capabilities**
Doing business with a full service company allows you to reduce suppliers and ensure effective pest control solutions for your business or home. We have dedicated Line of Business Managers to help support our Customers and field Colleagues by providing technical expertise.

**Online Pest Management System**
Data, pest activity and recommendations will be collected by your Technician, with their handheld computers, in real time ensuring that records are always current. The application is safe, reliable and easily accessible, making it appropriate for recording, storing and auditing valuable information pertaining to any location.

**National and Global Account Capabilities**
With over 1000+ branch offices, we can provide global, national and regional programs that provide consistent, documented protocols with centralized account management. Our 15 Distribution Centers allow us to deliver the right material and product to the right customer at the right price.

**Third Party Expertise**
Our team of experts, including 5 PhD’s in Entomology, will ensure that all elements of the Pest Control portion of your Third Party Audit are compliant. Whether it’s British Retail Consortium (BRC), Safe Quality Food (SQF), American Institute of Baking (AIB), NSF International Food Safety, American Sanitation Institute (ASI), Silliker or any other auditor, our entire team will work together to help you achieve the score you require.

**Technician Training and Tenure**
Our industry leading training program has been developed by our Director of Technical Services and Director of Technical Training – both have PhD’s in Entomology and started their careers at Rentokil as Technicians. Average Technician Tenure of 8 or more years ensures that you have the technical competency to protect your most valuable assets – your facility, people and brand. All of our Technicians are individually State Licensed Applicators.

**Innovation**
Our products and service offerings have been setting new standards in pest product innovation for over 80 years.

**Customer Management Program**
Traditionally conducted by an Operations Manager or Branch Manager, each QMP audit demonstrates and ensures that we will deliver what we promise. We have a standardized process to conduct quarterly Quality Assurance Inspections. We also utilize a Net Promoter Survey (Customer Voice Counts) to measure customer loyalty throughout our organization. We value this scoring program as it enables us to understand how our Customers perceive our service. Customer loyalty is measured by a single principle: “How likely is it that you would recommend us to a friend or colleague?” Consistently, our scores outrank our competition.

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You’re in safe hands with our Technical Department

- Our Technical Team tests manufacturers’ claims and ensures the preparations our Technicians use are effective against the pests they face;
- In-depth knowledge of all relevant laws and audit standards;
- Full and complete documentation that leaves no question marks;
- PestNetOnline®- web-based reporting that includes comprehensive audit checklists, pest infestation logs, trend analysis and much, much more;
- Independent QA inspections and pre-audit reports by members of the management team;
- Ongoing Technical training to ensure we deliver industry leading solutions and service;
- Committed to quality management;
- Environmentally-responsible products and processes;
- Information to improve awareness to detect signs of pest activity at an early stage;
- Rentokil is fully insured for your added peace of mind.
Optimal customized Rentokil system solutions are used according to the pest group and sensitivity of the area of the building to be protected.
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Comprehensive range of solutions for the Food Processing Industry

Control of Flying Insects

The risk of food contamination by flying insects is immense. As potential carriers of the bacteria that cause diseases like dysentery, gastroenteritis and salmonellosis, flies pose a real health risk as they move from decaying matter to food and food preparation surfaces. Effective control is critical. Flies can spread disease, become a nuisance to Customers and employees and affect your reputation and bottom line.

Breeding sites abound in your building. Reducing breeding sites in your building is the first step to safe, effective, long-term control. We can help you eliminate your fly problems by combatting pest sources – under the bar, under the kitchen appliances and other difficult areas to clean. Our (restaurant) program is designed specifically for small flies - fruit, drain and humpback - the three most common flies unwelcome in the restaurant business. Our Bioremediation service reduces fats, oils and grease (FOG), reducing breeding sites thus reducing adult fly activity. A clean, fly-free facility results in happier Customers and employees.

Control of Rodents

As carriers of various bacterial and viral pathogens, rats and mice pose a serious hazard for the food processing industry.

Rentokil offers a wide range of professional rodent solutions that include monitoring systems, rodenticides and non-toxic control methods. All are designed to suit the particular characteristics of the protected area, regardless of whether it is outdoors, a storage area, moist or wet area or highly sensitive production environment.

We select the most appropriate combination of management approaches for each individual customer to suit their unique circumstances. This proven approach prevents rodent migrations into sensitive food processing and storage areas.

Our monitoring solutions ensure early detection of any pest activity inside the building. Consequently, specific control measures are only needed in the event of acute infestations.

High tech products such as Rentokil’s RADAR combine both detection and control, incorporating electronic monitoring and simultaneous euthanization with CO₂.

Control of Stored Product Insects and Textile Pests

Stored product pests cause enormous economic damage to the Food Processing Industry through contamination and feeding damage stored food products. There are numerous beetles, moths and other insect species of particular concern with stored whole, processed and refined grain products. It is therefore imperative to protect valuable raw food materials in stock rooms and warehouses effectively.

Rentokil offers an integrated storage protection system and optimal monitoring and control solutions. Glue traps with species-specific pheromone lures and pheromone traps allow efficient monitoring and drives the treatment decision making process when pests are discovered. Pheromone monitoring acts as an early-warning system and, when combined with proper control measures, can prevent a full-blown infestation and the subsequent financial losses.

Conventional pesticides are not an effective treatment in all cases and the eradication of insects by heat treatment and bulk cargo or container fumigations can prove reliable solutions for difficult to treat areas. Rentokil’s extensive experience, coupled with effective treatments delivered by highly qualified fumigation experts, ensures the best possible outcome.
Control of Cockroaches and Other Crawling Insects

Warmth, water, food and the numerous hiding places in the Food Processing Industry provide welcoming environments for establishing infestations of cockroaches, ants and other crawling insects. Rentokil recommends that combined bait and sticky monitors are used for early detection and to estimate the severity of infestation.

All detection and control methods recommended by Rentokil are designed to reduce the risk of a serious infestation and severe damage through early detection. A program of preventative measures is far more efficient and cost-effective than treating a full-blown infestation, as well as being less disruptive to business operations. Uniquely, all treatments used are tested for efficacy by Rentokil’s dedicated technical experts.

In addition to a complete range of classic ‘attract and kill’ methods, we also offer our Customers the latest innovations such as heat treatment, in which pests are killed very reliably within a few hours by means of a non-toxic, enclosed temperature increase.

Control of Bird Pests

Bird pests, especially sparrows and pigeons, leave no stone unturned in their search for food and can penetrate the interior of a Food Processing business to contaminate raw materials and goods. They also transmit bacteria that cause diseases like salmonellosis and psittacosis, viruses like Newcastle disease, as well as various types of parasites such as ticks and mites. Consequently, it is vital to prevent bird penetration through appropriate deterrents. Depending on the area requiring protection, different electric, wire and netting systems, as well as stainless steel spikes, are used. These solutions prevent birds from approaching, inhabiting and nesting, all of which can be harmful to your business. At the same time, these measures comply with animal protection legislation.

Rentokil also provides special, customized solutions to tackle those instances where birds have already penetrated the building interior.

Termite Control

Termite Control starts with a careful evaluation of the entire property. Our Representative will identify any conditions that can attract termites and suggest simple steps to minimize those conditions.

If termites are present, we develop a customized treatment plan based on the requirements of your property, the severity of the problem and your location. The principle behind the Rentokil Defense is to weaken and address existing infestation and reduce the chance that they will reinfest in the future.

If there’s no sign of termites, we will provide suggestions on how to guard against them for complete peace of mind.

Vegetation Management Services

VMS eliminates unwanted vegetation around your facility. Not only is unwanted vegetation unattractive, it can also pose serious health, fire and safety hazards. Removing unwanted vegetation eliminates harborage areas for mice, rats and other pests. It also improves safety for employees, vendors and tenants by removing hazards contributing to safer work environments. Other benefits include reduced labor and equipment needs required to hand trim fence lines and building perimeters, and improved accessibility by opening access to transformers, fuel storage areas, fire hydrants, emergency exits, etc. We also remove dangerous and invasive plants such as poison ivy, multi-flora rose, sumac and other irritant and allergy causing vegetation.

Vegetation Management Services: Eradication and maintaining areas prone to undesirable or invasive plants.

Insect Detector: State-of-the-art monitoring against cockroaches and other crawling insects.

Bird Control: Innovative technologies to ensure a bird-free property.

Termite Control: State-of-the-art monitoring and baiting or treatment of termites.
The law and you

Hygiene laws and pests

Food retailers are required to comply with exacting statutory obligations including food hygiene legislation and HACCP (Hazard Analysis and Critical Control Points) principles that require food to be safely stored, fit for human consumption and not harmful to health. By law, food processors – whatever their size – must take appropriate measures to ensure the prevention, early detection and control of pests in food and food supplies and maintain full documentation for inspection by regulatory authorities.

Rentokil Pest Control is the trusted pest control partner for many food processors worldwide. They rely on us to help them control pest risks in compliance with industry best practice and hygiene legislation including:

- Microbiological criteria;
- Official feed and food controls;
- DIN Standard 10 523 (Food Hygiene - Pest control in the food industry);
- Meat and poultry hygiene laws, meat and poultry hygiene regulations;
- HACCP;
- Regulation on food and security measures;
- Food hygiene regulations;
- DFV guidelines for good hygiene practice, self checks and documentation;
- LFGB Food and Feed Code;
- Infection Protection Act (IPA);
- Technical rules for hazardous substances (TRGS).

Non-toxic systems: Effective protection without risk to health

Today, more than ever before, the maintenance of a safe and hygienic food production area demands new, environmentally friendly and non-toxic control methods.

Rentokil offers a wide range of highly effective non-toxic systems and detection solutions that are optimized for the particular sensitivity of your production processes and ensure you comply with legal and audit requirements to monitor pest activity. By using Rentokil’s non-toxic solutions, you minimize the risks for your products, your employees and Customers.
Expertise in the Food Industry – For decades Rentokil has been serving thousands of food producers, raw material suppliers and logistics companies worldwide. As industry experts, we know exactly what it takes to fully and effectively protect your brand and business against a wide variety of pests.

Comprehensive protection – Drawing on our years of experience in the Food Processing Industry, Rentokil can identify vulnerabilities in a building’s construction that allow pests to gain access or provide them with a safe harbor. We apply our expert knowledge to assess the risk and develop a tailored solution that provides optimal protection.

Full service – Whether you need reliable maintenance services, a fast emergency response, training in pest protection for your employees or inspections by our experts as part of an audit program, we can provide all the help you need.

Local support – With Rentokil’s extensive national and international branch network, our pest experts live in your local community.

Central point of contact – Organizations with multiple sites in different locations can request a single point of contact for all their operations based on a national or international framework agreement.

Peace of mind – You have the reassurance that comes from Rentokil’s in-depth understanding of all relevant laws and regulations, as well as the documentation requirements.

Industry leading treatment processes – We combine proven pest control processes with advanced technologies developed in our world-renowned research laboratory to ensure you always remain one step ahead of pest threats.

LEED and Green Certification – We can assist with LEED Certification and provide green pest management.

Rentokil offers PestNetOnline, our web-based pest control system. This enables you to monitor all your pest control information 24/7/365.

Our reporting system highlights pest control coverage across your entire property portfolio and highlights any areas with pest infestations or outstanding recommendations. Real-time data and online documentation ensure that your pest control records are always complete and up-to-date, providing a full audit trail to satisfy your requirements.

PestNetOnline automatically emails a range of reports, tailored to your precise specifications, according to your schedule. These reports not only build a picture of your current pest control situation but also allow you to identify any trends or problem areas.

Call 888-983-8768 or email info@rentokilna.com to request a free brochure.
The Experts in Pest Control

80 years experience. Over 40 countries worldwide. Over 250 pests. Just some of the figures that make Rentokil the leading global pest control specialist. By working closely with you, we will:

Provide peace of mind
We are the market leaders and have extensive industry experience. We use this expertise to proactively manage and advise you on the prevention of pest problems.

Maintain your reputation
We understand the importance of your business reputation. We help you protect this through a consistent and continuous program of protection, customized for your specific needs, and our approach to pest eradication.

Let you do what you do best
Our team of experts will manage your risk from pests, letting you get on with what you do best: Your job.

Provide effective protection
We use cutting-edge technology to guarantee protection to your property and products from pest infestation.

Reduce your time, effort and stress
Our flexible offers and pest control program help alleviate stress by giving you the confidence that your pest control issues are being handled by the world’s leading experts.

Maintain your reputation
We are the market leaders and have extensive industry experience. We use this expertise to proactively manage and advise you on the prevention of pest problems.

Rentokil North America
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